

BoB2™

Internet and phone in one.



Handset Manual

iinet
connect better

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A quick look at the BoB2™ handset

1. Display screen
2. Display keys
3. End call key, On/Off key
4. Hash Key - keypad lock on/off
5. Call by call list key
6. Headset connection socket
7. Microphone
8. Recall key
9. Star key - mute ringer
10. Talk key - answer a call, start dialing
11. Speaker key - switch between handset and speaker mode
12. Control key



Play it safe

We all know it's better to be safe than sorry, so have a read of the BoB2™ handset safety precautions before setting up:

- Only use the supplied charging cradle and mains adapter
- It's important you only use the recommended rechargeable batteries. Avoid conventional (non-rechargeable) batteries or any other type of battery as this can pose health risks and cause personal injury.
- The operation of medical appliances may be affected. Be aware of the technical conditions in your environment.
- Do not hold the rear of the handset to your ear when it's ringing or when the handsfree function is activated as you risk serious or permanent damage to your hearing. The handset may cause a humming noise in hearing aids.
- The handset and its charging cradle are not splash proof, so it's best to not install it in bathrooms or near the kitchen sink.
- Do not use your phone in environments with a potential explosion hazard, for example, a paint shop.
- If you give your BoB2™ handset to someone else, equip them with this manual and ensure to reset the handset to factory default settings.

Before you get started

We're almost there. Before you start making calls, check you've received everything listed below.

1. Charger stand
2. Handset charger
3. iiNet BoB2™ handset
4. Power adapter for the charging cradle
5. Batteries (two)



Setting up your BoB2™ handset

Ok, it's time to set up so you can start talking.

Firstly, remove the protective film from the BoB2™ handset display screen.

Powering up the BoB2™ handset

Note: Please only use the rechargeable batteries. Using conventional (non-rechargeable) batteries could pose health risks and cause damage to the handset.

To open the battery cover, slide cover towards the base and lift away from the handset.

1. Insert the batteries as indicated in the battery compartment.
2. To close the battery cover, hold it at a slight angle and push it onto the handset, bottom first.
3. Press the cover down until it clicks into place.
4. If the handset does not power on, press and hold the red key.

Turning the BoB2™ handset on and off

- When the BoB2™ handset is in idle status, press and firmly hold the end call key down to switch it off.
- Keep in mind that whenever the handset is switched off, the date and time will need to be reset – see page 5.
- To turn the handset on, hold the end call key button until the display screen lights up.

Registering the BoB2™ handset

On the handset



With the batteries in place, your BoB2™ handset screen may begin flashing 'Please register'. If it does, follow these simple steps below, otherwise jump to the next page.

- Press on the right side of the control key (it's the one that looks like a square) to display the main menu.
- Scroll down, using the control key, to 'Settings' and press OK using the display key to the bottom right of the screen.
- Now with the 'Settings' sub menu open, scroll down and select 'Handset' and press OK.
- Scroll down again until you hit 'Register H/Set' and press OK.
- Enter the system PIN number (the default is 0000) and press OK.
- You should see a message on the screen that says 'Regstr.Procedure Base I'. This indicates that the registration procedure has started.

On the BoB2™ modem



Within 60 seconds of completing the above, press and hold the centre button on the back of BoB2™ that's labeled 'add extra hs/set' for about three seconds.

Following successful registration, the handset will display 'Base I'. If the registration was unsuccessful, repeat the above process.

The first battery charge and discharge

To keep your BoB2™ handset in top notch condition, follow the below steps for the first battery charge and discharge.

1. Place the handset in the charger for six hours or until the battery is completely full.
2. Then, remove the handset and allow for the battery to discharge to the point where you can't turn it on.
3. Now, fully charge the handset once again. You can then use the handset as normal, returning it to the charging cradle after a call or whenever suits you.

Note - you will have to repeat the above process if you remove or replace the batteries.

Hey BoB, what's the time? Setting the date and time

It's a good idea to set the date and time so you know when calls come in, plus, you'll also be able to make use of the alarm.

1. Press the display key below 'Time' on the screen to open the input field.
2. Enter the day, month and year as a six digit number via the keypad. For example, 01072011 for 1 July, 2011.
3. Scroll down to highlight the 'Time' field. Enter the hour and minutes as a four digit number via the keypad. For example, 1915 for 7:15pm.
4. To finish, press the display key below 'Save' to save the settings.

Keen to use a headset?

The BoB2™ handset is compatible for using a headset. We recommend the M214C Plantronics Cordless Phone Headset which is available from most leading retailers.

Personalising your BoB2™ handset

Hooray! You've successfully set up your BoB2™ handset. The last thing left to do is personalise the handset settings to suit you.

- To set the handset volume – page 21
- To set the ring tone and volume – page 22
- It's also worth reading the 'Using the BoB2™ handset' section to familiarise yourself with all the handset features. Head to page 7 for more.
- If you have any questions about BoB2™ or the BoB2™ handset, check out page 26 or call our friendly 24/7 support team on 13 22 58.

Using the BoB2™ handset

Control Key



The control key acts like the BoB2™ handset's steering wheel - it takes you where you need to go. It has a number of different functions depending on what status the phone is in. Here's a rundown on using the control key.

When the handset is in idle status:

-  Open the directory
-  Open the main menu
-  Call up the menu for setting the handset's call volume

In the main menu, in submenus and lists:

-   Scroll up/down line by line
-  Open the submenu or confirm the selection
-  Go back one menu level or cancel

In an input field (where you type or insert numbers):

- The control key is used to move the cursor up, down, right or left.

During an external call:

-  Open the directory
-  Adjust the loudspeaker volume for handset and handsfree mode

Whoops! Correcting incorrect entries

You can easily delete incorrect characters in text or when dialling numbers by navigating to the incorrect entry using the control key. Then you have the choice of the following;

- Insert a character next to the cursor
- Overwrite the flashing character (when entering the time and date)

More on the menu

The BoB2™ handset functions are easily accessed by navigating the menu. Here we'll run through the various menu levels so you'll know exactly where to go to find what you're looking for.

Main Menu - first level

- When the handset is in 'idle' status, press  to open the main menu. You'll find the main menu functions listed in the display screen.
- To access a function, like opening the corresponding submenu, navigate to the function using the control key   and press the display key.

Submenus

The functions in the submenus are displayed as lists. To access a function:

- Scroll to the function with the control key   and press ok.

Or:

- Enter the corresponding digit shortcut (see page 11)
- Briefly press the end call key  once to return to the previous menu level or to cancel the operation.

Going back to idle status

To return the BoB2™ handset to idle status, simply press and hold the end call key . If the handset remains untouched for two minutes, it will automatically return to idle status. Any unsaved changes will be lost.

Keypad Lock



Locking the keypad of the BoB2™ handset prevents any accidental use.

- Press and hold the hash key when the handset is in idle status to activate or deactivate the keypad lock.
- A confirmation tone will confirm you've successfully activated or deactivated the keypad lock.
- When the keypad lock is activated, a icon will appear on the display screen and a message will advise you whenever a key is pressed.
- The keypad lock will automatically deactivate when a call is received. It will reactivate automatically when the call is finished.

Menu Shortcuts

Rather than scrolling through the menus to find what you're after, you can go straight there by keying in its shortcut combination.

Here's how.

With the BoB2™ handset in idle status, press  to open the main menu. Then, follow the below shortcuts to take you where you want to go:

3 - Alarm clock

5 - Settings

5-1 - Date/Time

5-2 - Audio settings

- 5-2-1 - handset volume
- 5-2-2 - ringer settings
- 5-2-3 - advisory tones
- 5-2-4 - silent alert

5-3 - Display

- 5-3-1 - screen picture
- 5-3-2 - colour scheme
- 5-3-3 - contrast
- 5-3-4 - lighting

5-4 - Handset

- 5-4-1 - language
- 5-4-2 - auto answer
- 5-4-3 - register handset
- 5-4-4 - reset handset

Start talking

Making an external call

Ready to phone a friend? Too easy. Simply dial the phone number and press the talk key . Or, press the talk key first, followed by the phone number.

If you change your mind, you can cancel at any time by pressing the end call key . When your call connects, the duration will be monitored on the display screen.

Ending a call

Say goodbye and press the end call key .

Accepting an incoming call

You'll certainly know when an incoming call comes in. Your handset will ring, it will show on the display screen and the handsfree key will start flashing .

You can accept the call by

- Pressing the talk key .
- Pressing the handsfree key .

If your handset is charging or sitting on the handset cradle then the "auto Answer" is activated. The call will automatically answer when you lift the handset off BoB2™.

To silence the ring tone, press the 'Silence' display key as the handset is ringing. You'll still be able to accept the call for as long as it's displayed on the screen.

How to go handsfree

In handsfree mode, you'll be able to talk without holding the handset to your ear. Instead, it could sit on the table in front of you so more than one person can sit in on the call or you can multi task while chatting.

Activating/deactivating handsfree

To activate handsfree while dialling, simply enter the number and press the handsfree key .

To switch between the handset and handsfree modes while talking, press the handsfree key  to activate, and again to deactivate.

Using the Directory and Lists

With the BoB2™ handset, you can create an individual directory and call-by-call lists. You can also send these list/entries to other handsets.

The options include:

- Directory
- Call-by-call list
- Last number and redial list
- Calls list

Length of entries

- Number: 32 digits maximum
- Name: 16 characters maximum

Storing a number in the directory

- Press the  and select 'New Entry'.
- Under 'Number', insert the phone number you want to store.
- Under 'Name', enter the name you want to store along with the number.
- Select a key for speed dial (if you wish) and save the changes.
- Repeat this process for all the numbers you want to store in your directory.

From A-Z - Order of directory entries

The directory entries are usually sorted in alphabetical order with spaces and digits taking first priority. The order of directory entries will be as follows:

1. Space
2. Digits (0-9)
3. Letters (in alphabetical order)
4. Other characters

Selecting and calling an entry in the address book

Open the directory or call-by-call list – 

Once opened, you can either;

- Use  to scroll through the entries until you find the name you're after.
- Enter the first character of the name and scroll to the entry using  if required.

To make a call, ensure the name/entry is selected, press the talk key . The number will start dialling.

Managing entries in the directory and call-by-call list

Once you've stored entries in the directory or call-by-call list, there are a few different things you can do to manage, edit and personalise the entries.

- Viewing entries: Once the entry is selected (see above), press the display key under 'View'. The entry will now be displayed on the display screen. To go back, hit the display key under 'OK'.
- Editing an entry: Press the display key under 'View' and then the display key under 'Edit'. You will then be able to make your changes. Remember to save the changes before exiting.
- Using other functions: Press the display key under 'Options'. A list of functions will appear, you can select these by scrolling up and down using the control key  .

Here's a rundown on the various functions:

Display Number: Edit or add to a saved number, or to save it as a new entry, press  after the number is displayed.

Edit Entry: Edit selected entry

Delete Entry: Delete selected entry

VIP Entry (in the directory only): You can make the Very Important People (VIP) in your life stand out by assigning a specific ring tone to their contact details. This will only work if their caller ID is active.

Delete List: Delete all entries in the directory or call-by-call list.

Available Memory: Displays how many available entries are left in the directory and call-by-call list.

Available Entries: The handset supports 150 entries.

Copying a displayed number to the directory

Numbers displayed in a list, for example - the calls list or the last number redial list, can be copied into the directory. With the number displayed, press the display key under 'Options', followed by 'Copy to Directory'. If you have made a call in the past you can copy that number to the directory by locating the number in the previous called list, press the options button, then press the "Copy to Directory" button.

Wake up with BoB2™ - setting the alarm clock

No one likes the sound of their alarm but having BoB2™ wake you up isn't so bad. Here's how to arrange a wake-up call using your BoB2™ handset. Before setting the alarm, it's important to make sure you've set the date and time – see page 5.

Activating/deactivating the alarm clock and setting the wake-up time

- To set a wake-up time, press the control key  and select 'OK'.
- You can either turn it 'ON' or 'OFF'.
- Then enter the time you would like the wake-up call (24 hour format).
- Select the melody of your choice, followed by the volume (1-6) and save.
- You'll know the alarm has been successfully set when you see the alarm icon on the display screen.
- The wake-up call will sound for 60 seconds. If no key is pressed, the wake-up call is repeated twice at five minute intervals and then switched off. If you're on a call when the wake-up call sounds, you'll hear a short tone.

Turning off the alarm or having a snooze

The following functions will be available while the wake-up call is sounding:

- To turn the wake-up call off, press the display key under 'OFF' on the display screen.
- For snooze mode, press the display key under 'Snooze' or any key on the BoB2™ handset. The wake-up call will stop and then sound again after five minutes. After the second repetition, the wake-up call is deactivated completely.

We're all individuals – personalising your handset settings

The settings on BoB2™'s handset are preconfigured but you're free to change them as you please – it is your handset after all.

Talk another language?

You can view the display on your BoB2™ handset in different languages. To scroll through the language options, press  and then scroll to 'settings' and press ok. Scroll down to 'Handset' and press ok. 'Language' will be highlighted, press ok. Select the language of your choice and press ok.

The language that is currently selected will be indicated by a tick. Scroll through the list of languages using the control key. When your language of choice is highlighted, press ok.

Looking good BoB2™ - setting the display

Give your BoB2™ handset its own look. You can choose from four colour schemes and several different contrasts.

To change the look, press  then highlight 'settings' and press ok. Scroll to 'Display' and press ok. Ensure 'colour scheme' is highlighted and press ok. Place a tick in the selected colour scheme.

- Press the end call key  briefly to activate.
- To change the contrast, select 'Contrast' and press ok.
- Press the end call key  briefly to activate.

Setting the screen picture

To really give your BoB2™ handset its own look, you can display a screen picture (either a picture or digital clock) when the handset is in idle status. This will replace the idle status display and may conceal the date, time and name. Just remember, your new screen picture won't be displayed at certain times, like during a call or when the handset has been de-registered.

To set your screen picture, press  and highlight 'settings' and press ok. Then highlight 'Display' and press ok and then highlight 'Screen Picture' then 'Screen Picture' then press OK. Select your screen picture and select 'Activate' then press OK. The current setting is displayed.

Setting the display lighting

Depending on whether or not your BoB2™ handset is in the charging cradle, you can turn its lighting on or off. If it's on, the display is permanently dimmed. Press  and select 'Settings'. Scroll to the 'Display' item and press ok. Highlight 'Backlight' and press ok. Make your personal changes and select save. The current setting is displayed.

In charger - Select On or Off.

Outside charger - Select On or Off.

It's important to note that when this setting is on, the standby time of the handset can be significantly reduced. Finish by pressing 'Save'.

Auto Answer

If the Auto Answer function is turned on, your phone call will answer as soon as you lift the handset out of the charging cradle. There's no need to press the talk key .

To activate, press  followed by 'Settings', press ok. Scroll to handset and press ok.

Press and hold the end call key  to return the handset back to idle status.

Let's get loud! Changing the handsfree and handset volume

You can set the loudspeaker volume to five different levels and the earpiece volume to three different levels.

Earpiece Volume

- Press  and select 'Handset Volume'
-  Set the handset volume
-  Scroll to the Speaker line
-  Set the handsfree volume
- Save the changes by pressing the 'Save' key.

Setting the volume during a call

-  Press the control key
- Select volume
- Save the changes by pressing the 'Save' key.

Setting a ring tone for individual functions

This is where you can set the volume and melody depending on the type of signalling required.

Press  and select 'Ringer Settings':

-   Select setting, for example, Ext. Calls.
-   Set volume (1-6). 
-  Scroll to the next line
-   Select melody.
- Save the changes.

Same ring tone for all functions:

- Press .
- Set volume and ring tone.
- Save the changes.
- Press and hold the end call key  to return the phone to idle status.

Activating and deactivating the ring tone

There are a few options when it comes to deactivating the ring tone. You can turn it off before you answer a call or when the handset is in idle status, remove the ring tone permanently or just for the current call. The ring tone can't be re-activated while an external call is in progress.

Deactivating the ring tone

- Press and hold the star key.
- The icon will appear in the display to notify you the ring tone is now deactivated.

Reactivating the ring tone

- Press and hold the star key.

Deactivating the ringer for the current call

- Press the display key under 'Silence'.

Activating/deactivating the alert tone

Instead of a ring tone, you can activate an alert tone. When your handset receives a call, you'll hear a short 'beep' tone.

Press and hold the star key and within three seconds:

- Press the display key under 'Beep'. You'll know this setting has been activated by the icon that appears in the display.

Activating and deactivating advisory tones

The BoB2™ handset uses advisory tones to tell you about different activities and statuses. The following advisory tones can be turned on or off independently of each other:

- Key tones: every key pressed is confirmed.
- Acknowledge tones:
 - Confirmation tone (ascending tone sequence): at the end of an entry/setting and when a new entry arrives in the calls list
 - Error tone (descending tone sequence): when you make an incorrect entry
 - Menu end tone: when scrolling to the end of a menu
 - Battery tone: the batteries need to be charged.

To turn these ones on or off:

- Press  and select 'Advisory Tones'

Change multiple line input:

- Key Tones - Select On or Off.
- Confirm - Select On or Off.
- Battery - Select On, Off or In Call.

The battery warning tone only sounds during a call. Save the changes. There's no option to deactivate the confirmation tone for placing the BoB2™ handset in the charging cradle.

Battery Disposal

CAUTION
RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Correctly disposing of batteries

Batteries should not be disposed of in general household waste. Observe local waste disposal regulations – which can be obtained from your local authority. All electrical and electronic equipment must be disposed of separately from general household using the sites designated by local authorities.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

Customer Support

Our friendly support team is available 24/7 on **13 22 58** or via email at support@iinet.net.au.

Stuck? Here's a quick fix guide for some common hiccups.

The display is blank:

- The handset is not switched on.
- Press and hold the end call key .

The batteries are flat:

- Charge or replace the batteries

"Base x" flashes on the display:

- The handset is outside the range of the base station.
- Move the handset closer to the base station.
- The base station is not switched on.
- Check the base station mains adapter.

"Please register" flashes on the display:

- Handset has not been registered with the BoB2TM modem.
- Register the handset

Handset does not ring:

- The ring tone is turned off
- Activate the ring tone



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Having trouble?

If you're still experiencing problems please contact iiNet Support for assistance. iiNet provide free technical support.

iiNet Support

13 22 58
support@iinet.net.au

iiNet Business Support

13 24 49
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iinet
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